

Return Policy

Wojo's cares for and about our plants and our guests. We guarantee that your plants will grow and thrive if they are planted properly and provided with reasonable care.

See planting instructions at www.wojos.com/planting-guide



- Most Outdoor Trees & Shrubs - 3 Years from purchase
- Azaleas, Emerald Arborvitae, Japanese Maples & Roses - November 1st of the year purchased
- Perennials - 1 Year from purchase
- Annuals, Tropicals & Indoor Plants - Current growing season (April - October)

Stipulations (Requirements & Conditions)

- *Guarantee requires the dead/defective product be returned in its entirety to the store with the receipt. We need to see the dead plant to make suggestions on how best to care for the replacement. Replacement plants are warranted.*
- *Guarantee begins on original date of purchase. Guarantee is for a dead plant. Plants that have not broken dormancy (such as hibiscus or rose of Sharon) are not considered dead.*
- *Guarantee is for replacement of same size item as purchased. If there has been a price increase Wojo's will not charge the difference. If guest chooses to replace with a larger item or different item, they are responsible for the price difference.*
- *Guarantee does not cover boxwood that are affected by boxwood blight. Our plants are certified blight free on arrival, but can pick up this disease in your landscape.*
- *Guarantee does not cover plants being wintered in pots.*
- *Guarantee does not cover Clearance items.*
- *Guarantee is for guest choice; cash, credit card or merchandize credit. Cash back is given up to the sum of \$100, otherwise a check will be issued. Items returned within ten days of purchase that were paid for by check can be returned for in-store credit otherwise a check will be issued once the original check clears.*